

Code of Conduct for Parents and Carers

SEASON X • 2026/2027

Document	Code of Conduct	Effective	September 2026
Owner	Black Ice Academy Directors	Review	September 2027

Parents and carers play an important role in creating a safe, supportive and positive environment for athletes.

Parents and carers are expected to

- Encourage their child to follow the rules, listen to coaches and value effort, progress and teamwork as well as results.
- Model respectful behaviour towards athletes, coaches, officials, volunteers, other families and opposing programmes. Bullying, harassment, intimidation, discriminatory behaviour or abusive language will not be tolerated.
- Follow venue and training-viewing arrangements and avoid interrupting coaching except where there is an immediate safety or welfare concern.
- Ensure their child arrives in suitable kit with water and any required medication, and keep BIA informed of relevant medical, accessibility or welfare needs.
- Notify BIA of absence or lateness using the agreed communication channel.
- Use the Complaints Procedure for service concerns and the Safeguarding Policy for safeguarding concerns. Immediate safety concerns may be raised with any coach.
- Respect officials' decisions and competition rules and avoid confrontational behaviour.
- Use social media responsibly. Do not post content that bullies, harasses, humiliates or identifies another child in a way that creates a safeguarding risk.
- Follow BIA photography/video rules and any venue or competition restrictions.
- Never remove a child from a session or event without ensuring the coach/person in charge knows the child is leaving.
- Respect confidentiality and do not seek or share private information about other children or families.

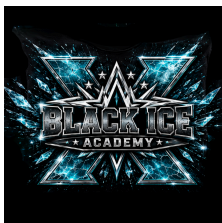
Breaches

BIA may take proportionate action where behaviour places a person at risk or undermines the safe running of the academy. This may include a meeting, behavioural agreement, restrictions at training/events or, in serious cases, termination of membership. Safeguarding concerns will be managed under the Safeguarding Policy rather than solely as a conduct matter.

Legal and guidance framework

This document should be read alongside Black Ice Academy's other safeguarding and safety procedures. It is aligned to the following legislation and guidance current at September 2026:

- Working Together to Safeguard Children 2026
- Equality Act 2010
- UK GDPR and Data Protection Act 2018, as amended
- Black Ice Academy Safeguarding and Child Protection Policy



Approval and review

Approved by	Kathryn Thompson and Victoria Worley, Directors
Effective from	September 2026
Next scheduled review	September 2027
Earlier review	Following a serious incident, material legal/guidance change, or significant change to academy operations